

Date of Issue: 1st November 2023

QM2823

BULLIVANTS PRODUCT SAFETY ALERT – INSPECTION NOTICE: SAYFA SL228 ARRESTA VERTICAL LINE FALL ARRESTOR

Bullivants is contacting your company as we have received recent advice of a quality matter from SAYFA, our supplier of SL228 ARRESTA Vertical Line Fall Arrestor.

Through Bullivants, SAYFA is issuing an Inspection Notice to inform our Customers of a one-time visual inspection procedure regarding the product in the table below.

SAYFA SL228 ARRESTA Vertical Line Fall Arrestor - Table 1:

BV Item Codes	SAYFA SL228 Serial Number Range	Description
WRW-FA-SL22810	197669010100 to 197669010300	Mini Shock Absorber

SAYFA has identified a potential safety concern with a specific batch of Mini Shock Absorbers, supplied by Spanset and used in the SL228 ARRESTA Vertical Line Fall Arrestor with energy absorber.

Quality Matter:

Some of the units in this batch may have a manufacturing fault that could compromise the safety and reliability of the shock absorber.

One side of the shock absorber has not been appropriately stitched and is only held in place with glue.

This means that the loop that retains the karabiner will come loose during a fall event, and the shock absorber will fail. This scenario could lead to a significant injury or death

SAYFA SL228 ARRESTA Vertical Line Fall Arrestor - Example:



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SAYFA SL228 ARRESTA Vertical Line Fall Arrestor - Serial Number Location:

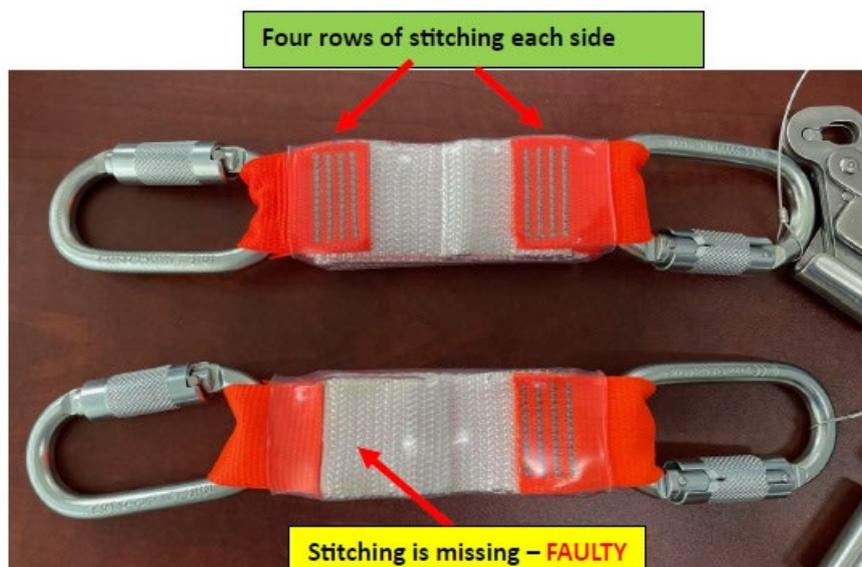
1. If you own a SpanSet Mini Shock absorber with a serial number within the range 197669010100 to 197669010300, we urgently request you to inspect the item for any signs of faults or irregularities immediately.
2. Refer to the photograph on the right to locate the Serial number:



3. Should you have a Mini Shock absorber in the range of serial numbers as shown in Table 1 above, please remove from service and immediately notify Bullivants at: bullivantsqualityandcompliance@bullivants.com
4. If, during the inspection you discover any faults, or have doubts about the integrity of the product, also immediately remove it from service. The fault is shown below.
 - The top unit is compliant with four rows of stitching.
 - The bottom unit has missing stitching and is faulty.

Please check both sides of the shock absorber for the fault.

SAYFA SL228 ARRESTA Vertical Line Fall Arrestor - Visual inspection for stitching integrity:



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SAYFA SL228 ARRESTA Vertical Line Fall Arrestor - Return Actions for Customer:

5. Please follow the return instructions outlined below, and securely package the faulty SL228 Shock Absorber, or those in the Table 1 serial number range and return to:

Bullivants Pty. Ltd, 41 Eastern Creek Dr, Eastern Creek NSW 2766;

Attention: Mr. Malcolm Rutledge;

Phone: 0437891896;

Email: bullivantsqualityandcompliance@bullivants.com

We apologise for any inconveniences that this matter may cause our customer; however, your safety and continued satisfaction with products that we supply to our customers is important to us.

Sincerely,

Christopher Singleton | National Quality & Compliance Manager, Ethical Sourcing Manager



NATA Authorised Representative

E: christopher.singleton@bullivants.com

This email comes to you from Bunurong Country.

www.bullivants.com