

Date of Issue: 30<sup>th</sup> August 2024

## Reid Urgent Product Recall Notice: 3DX10ALC Immediate Action Required

Bullivants has received advice that Reid Construction Systems has identified a potential service life issue with a specific batch of 3DX10ALC clutches.

Bullivants **does not sell these products to our customers** and has received Reid's Recall Notice from an industry associate.

Details:

**Product:** 3DX10ALC (3Dx - 10 tonne Articulated Edge Lifting Clutch)

**Serial Numbers Affected:** TOE034,035,036,037

**Issue Identified:** Potential reduction of product design life

**Immediate Actions Required:** Cease Use and Return Product for Replacement.

### Reid Product Photographs



If your company is using these products **please do not contact Bullivants**, but contact Reid Australia Customer Service website: <https://reid.com.au/contact-us>.

Sincerley,

*Christopher J Singleton*

Christopher Singleton | National Quality & Compliance Manager, Ethical Sourcing Manager

 **NATA Authorised Representative**

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[www.bullivants.com](http://www.bullivants.com)

## External Safety Alert.



July | 2024



### Urgent Product Recall Notice: 3DX10ALC

#### Immediate Action Required

External | document for external use.

Reid exercises a rigorous Quality Assurance program for all our lifting products.

Through the course of these measures Reid has identified a potential service life issue with a specific batch of 3DX10ALC clutches.

Although all clutches have passed proof-load testing, as required by AS 3850.1:2015 (+A1) Appendix A8, there are remaining safety implications and as such Reid is recalling the affected batch.

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**Immediate Actions Required:** Cease Use and Return Product for Replacement

Please cease using the affected product immediately and follow the return instructions provided by your Reid Representative. We are committed to providing a safe replacement, as swiftly as possible.

We understand the significant inconvenience this may cause and thank you for your prompt attention to this matter.

Please confirm receipt of this notification by return email.



**Jonathan Lim**  
Head of Engineering



**Deepti Somasekaran**  
Head of Marketing

External | safety alert



Reid Construction Systems

Product Recall : 3DX10ALC

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