

RE: BULLIVANTS QUALITY MATTER QM2879 VAN BEEST SAFETY ALERT – NUT ON SPECIFIC BATCHES OF SHACKLES AND TURNBUCKLES

Dear Bullivants Customer,

We are contacting your company as we have received recent advice of a quality matter from Van Beest Bullivants supplier of specific batches of Shackles and Turnbuckles.

§1. Quality Matter:

While there have been no reported incidents due to this safety issue, Van Beest has issued the "Van Beest Safety Alert - Nut on specific batches of Shackles and Turnbuckles, dated April 9th 2024" found on page 3 of 3 and state in part:

“Recently we have discovered that some nuts on specific batches of products do not conform to our specification as the threading was too loose. Under exceptional circumstances during application, the continued use of products from these batches may therefore result in a risk of loss of load. Further investigations have made clear that the issue may exist on batches produced in 2023, with the traceability codes on the pin in table 1 below”:

Van Beest further advise that any products delivered before January 1st, 2023, are not affected. Refer to Batch-Code on pin as below. Additional information can also be found in this document page 3 of 3 Safety Alert - Nut on specific batches of Shackles and Turnbuckles, dated April 9th, 2024.

table 1: Products & Batches Impacted:

Van Beest Part Number	Van Beest Batch-code on Pin	Bullivants Part Number	Van Beest Description	Bullivants Description
GPGHMB13	CH	WSS-0020-SA-B-GP	G-4163 Standard Bow Shackles w. safety bolt (WLL 2t)	SHACKLE 2T 13.5MM SAFETY BOW S GREEN PIN
as above	CJ	as above	as above	as above
as above	CK	as above	as above	as above
as above	CN	as above	as above	as above
as above	CP	as above	as above	as above
as above	XM	as above	as above	as above

§2. Product Images:

Image 1 - Assembled Shackle



Image 2 - Disassembled Shackle



Image 3 - Side of Shackle Body



Image 4 – Nut in Question



Image 5 - End of Pin



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§3. Action for Customers:

- i. Please immediately check your stock and inspect your product(s) for the affected Part Numbers and Batch details. The WLL and batch numbers can be found on the product. (refer to images 3 and 5 above)
- ii. If you determine your product is affected, Van Beest advise to remove them from service and do not use until the nut has been replaced with a new one.
- iii. If you determine your product is not affected, Van Beest advise that the product can continue in service.
- iv. Contact your local Bullivants Branch Manager or email bullivantsqualityandcompliance@bullivants.com to advise how many affected shackles you currently have in stock, using the Customer stock on hand column in table 2.

table 2: Complete stock on hand quantities:

Van Beest Part Number	Van Beest Batch-code on Pin	Bullivants Part Number	Van Beest Description	Bullivants Description	Customer stock on hand
GPGHMB13	CH	WSS-0020-SA-B-GP	G-4163 Standard Bow Shackles w. safety bolt (WLL 2t)	SHACKLE 2T 13.5MM SAFETY BOW S GREEN PIN	
as above	CJ	as above	as above	as above	
as above	CK	as above	as above	as above	
as above	CN	as above	as above	as above	
as above	CP	as above	as above	as above	
as above	XM	as above	as above	as above	

- v. Bullivants will organise replacement nuts to be shipped to our customer.
- vi. After replacement of the nuts, Van Beest advise that the products can be taken back into service.

Please provide your acknowledgment of receiving this notification to your local Bullivants Branch Manager or to bullivantsqualityandcompliance@bullivants.com within 2 weeks. Please contact us earlier if you have any questions about this product safety alert, or if you would like to further discuss the actions required.

Sincerely,



Christopher Singleton | **National Quality & Compliance Manager, Ethical Sourcing Manager**

 **NATA Authorised Representative**

E: christopher.singleton@bullivants.com

This email comes to you from Bunurong Country.

www.bullivants.com

Page 3 of 3: Van Beest Safety Alert - Nut on specific batches of Shackles and Turnbuckles, dated April 9th, 2024.

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Web: www.vanbeest.nl



Sliedrecht, The Netherlands, April 9th 2024

Subject: Safety Alert – Nut on specific batches of Shackles and Turnbuckles

Dear Customer,

Recently we have discovered that some nuts on specific batches of products do not conform to our specification as the threading was too loose. Under exceptional circumstances during application, the continued use of products from these batches may therefore result in a risk of loss of load. Further investigations have made clear that the issue may exist on batches produced in 2023, with the following traceability codes on the pin:

Green Pin® Product	Article code	Batch-code on pin
G-4153 Standard Dee Shackles w. safety bolt (WLL 2t)	GPGDMB13	CJ, CN
G-4163 Standard Bow Shackles w. safety bolt (WLL 2t)	GPGHMB13	CH, CJ, CK, CN, CP, XM
G-4163BG Standard Bow Shackles w. safety bolt acc. to NS 9415 (WLL 2 t)	GPGHMBHDG13	CK, CP
G-5163 Polar Bow Shackles w. safety bolt, (WLL 2t)	POGHMB13	CH, CJ
G-5263 Super Bow Shackles w. safety bolt (WLL 3.3t)	SUGHMB13	CJ, CL, CM, CP
G-6323 JJ Turnbuckles w. safety bolt (WLL 2.36t), take-up length 6, 9, 12, 18 inch + spare part bolt/nut	SSGPMBGG1906 SSGPMBGG1909 SSGPMBGG1912 SSGPMBGG1918	CJ, CL, CP, CR

Any products delivered before January 1st 2023 are not affected. According to our records your company has received shackles and turnbuckles with pins with these traceability codes. We therefore recommend that you remove these products from service and replace all nuts on your existing stock of these products. After replacement of the nuts, the products can be taken back into service. When, in the process of replacing the nuts, you identify a quality problem with the nut, please report this to us. We also recommend that you inform your customers that have received products from the affected batches.

To replace the defective nuts, we have decided to send you nuts to replace them (free of cost). We will send you the total number of nuts for all products of the affected batches that your company has received in 2023. At the moment we are processing, inspecting and packing replacement nuts and will start shipping them from our distribution centre from April 15th onwards.

Of course, we regard this level of quality of the nuts below what you may expect from Green Pin® and regret the consequences for you and your customers. We assure you that we have taken adequate measures to prevent identical problems in future. If you need additional information, do not hesitate to contact our sales department.

Sincerely yours,

Peter Penning
QA & QC Manager

Van Beest B.V., manufacturer and supplier of rope and chain fittings.



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IBAN: NL86 RABO 0359 3431 55 | SWIFT/BIC: RABONL2U | VAT no. NL0091.33.835.B01 | Chamber of Commerce Rotterdam no. 23009317
All our offers and contracts are subject to our General Terms & Conditions of Supply as registered with the District Court of Rotterdam on January 1, 2019 under number 4/2019