

# Bullivants

## COVID-19 - Update to our Customers

Over the past month Bullivants, Australia's leading supplier of Lifting and Rigging products, has been working closely with our teams and our supply chain partners to put in place the relevant contingency plans to minimise the impact due to the continuing spread of coronavirus across the globe. Our key priorities remain the safety of our people and the continuity of supply to our customers.

### **Business Continuity**

Bullivants are taking several steps to ensure we are in the best possible position to enable business continuity.

- Coordinating all COVID-19 planning through a centralised working group and collaborating across the Wesfarmers Group.
- Leveraging our extensive national supply chain of our 5 Hubs and 18 Branches.
- Placing forwards orders on inventory across our extensive range of over 25k parts and over 300 suppliers located in Australia and across the globe.
- Frequent communication with our supplier partners to manage potential risks to our supply chain.
- Ensuring our teams are set up to work from home and we have strong contingency plans to support continuous operation across our major Hubs.
- Reinforcing to our teams, the need for basic hygiene practices such as hand washing, the use of sanitiser and frequent cleaning of work areas and workstations.

### **Supply of Products**

General supply of goods varies by category. We have very strong stock levels of lifting and rigging products, however the global escalation of COVID-19 related restrictions is expected to have significant impacts on supply over coming months. Production and transport disruption are increasing lead times on products from many global suppliers in Europe, USA as well as Asia. As this occurs, we will update lead times and seek product alternatives where available to maintain supply. Our central supply distribution center in Asia is open and goods are flowing to Australia.

We will endeavour to continue to keep you updated on important changes and potential impacts to your business. If you have any concerns, please contact your Bullivants representative.

We appreciate your support and partnership through this period.

Regards,



Kent Eimbrodt  
**General Manager**  
**Bullivants**

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